Vision

Vision insurance

Provider network: there's always a provider in sight

One size does not fit all. That's why we created a vision network that features both private practice and retail providers to give you a choice for your eye care. Some people prefer the personal service of a private practice provider, especially if they have a long-standing relationship with a family eye doctor. Others want the convenience of a retail chain providers, which offers evening and weekend hours.

UnitedHealthcare offers a diverse vision network of nearly 60,000 access points nationally. This includes both private practice and leading retail chain providers. Our plan allows you to pick the eye doctor that matches your lifestyle and eye care needs.

Contracted retail chain providers[1]

Accurate Optical
Allegany Optical
Alvernon Optical, Inc
America's Best
Bard Optical
C&B Optical One
Cambridge Eye Doctors
Cohen's Fashion Optical
Co/op Optical Vision Designs
Costco Optical
Crown Optical
Cunningham Optical One
Doctors on Sight
Downtown Opticians
Dr. Tavel Family Eye Care
Exact Eye Care
Eye Boutique
Eye Care Associates
Eye Care One
Eyecare Plus
EyeDeal Vision Center
Eye Doctors Optical Outlet
Eye Express
Eyefit Centers

Finding an eye doctor is easy.

Simply go to **myuhcvision.com** and use the provider locator tool for a complete list, including door-to-door directions. You can also call **1-800-638-3120** to speak with a Customer Service representative.

AMERICA'S BEST | CONTACTS & EYEGLASSES

COSTCO WHOLESALE

EYEGLASS WORLD

FOR EYES

Visionworks

Walmart

UnitedHealthcare®

Contracted retail chain providers:

Eye$avers
Eye Surgeons Associates
eyecarecenter, OD PA
EyesFirst Vision Centers
Eyeglass World
EYE-MART
EyeMart Express
Eyemart Optical
First Sight Vision Services
For Eyes
Fred Meyer Optical
General Vision Services
Grand Rapids Opthalmology
H. Rubin Vision Centers
Halpern Eye Associates
Harvey & Lewis
Henry Ford OptimEyes
Herslof Opticians
Horizon Eye Care
Hour Eyes
InnoVision
Longe Optical
Lord Eye Care Centers
Midwest Eye Consultants
Midwest Vision Centers
MyEyeDr.
National Optometry
National Vision
Nationwide Vision
OH Gerry Optical
One Hour Optical
Optical Fashions
Optiks
Optyx
Ossip Optometry
Rosin Eyecare
Rx Optical
Sam's Club
SEE Eyewear
Shawnee Optical
ShopKo
Site for Sore Eyes
Southeast Eye Specialist
Spencer Community Eyecare
Spex
Standard Optical
Sterling Optical
SVS Vision
Texas State Optical
The Hour Glass
The Hour Glass of Albany
Thoma & Sutton Optical
Vision Mart
Vision Point
Vision Values by Dr. Tavel
Vision4Less
VisionFirst
Visionmakers
Visionmart Express
Visionworks
Vogue Vision Center
Walkersville Eye Care
Walmart
Whylie Eye Care Center
Wisconsin Vision
Wise Eyes
Younkers Vision Center

[1]Please visit our website at myuhcvision.com or call UnitedHealthcare vision's provider locator at 1-800-638-3120 for the most up-to-date list of participating providers. Although UnitedHealthcare vision contracts with each of these retail chain providers, not all locations within each retail chain participate in UnitedHealthcare vision's network.

UnitedHealthcare vision coverage provided by or through UnitedHealthcare Insurance Company, located in Hartford, Connecticut, UnitedHealthcare Insurance Company of New York, located in Islandia, New York, or their affiliates. Administrative services provided by Spectera, Inc., United HealthCare Services, Inc. or their affiliates. Plans sold in Texas use policy form number VPOL.06.TX or VPOL.13.TX and associated COC form number VCOC.INT.06.TX or VCOC.CER.13.TX. Plans sold in Virginia use policy form number VPOL.06.VA or VPOL.13.VA and associated COC form number VCOC.INT.06.VA or VCOC.CER.13.VA.

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Vision

Vision insurance

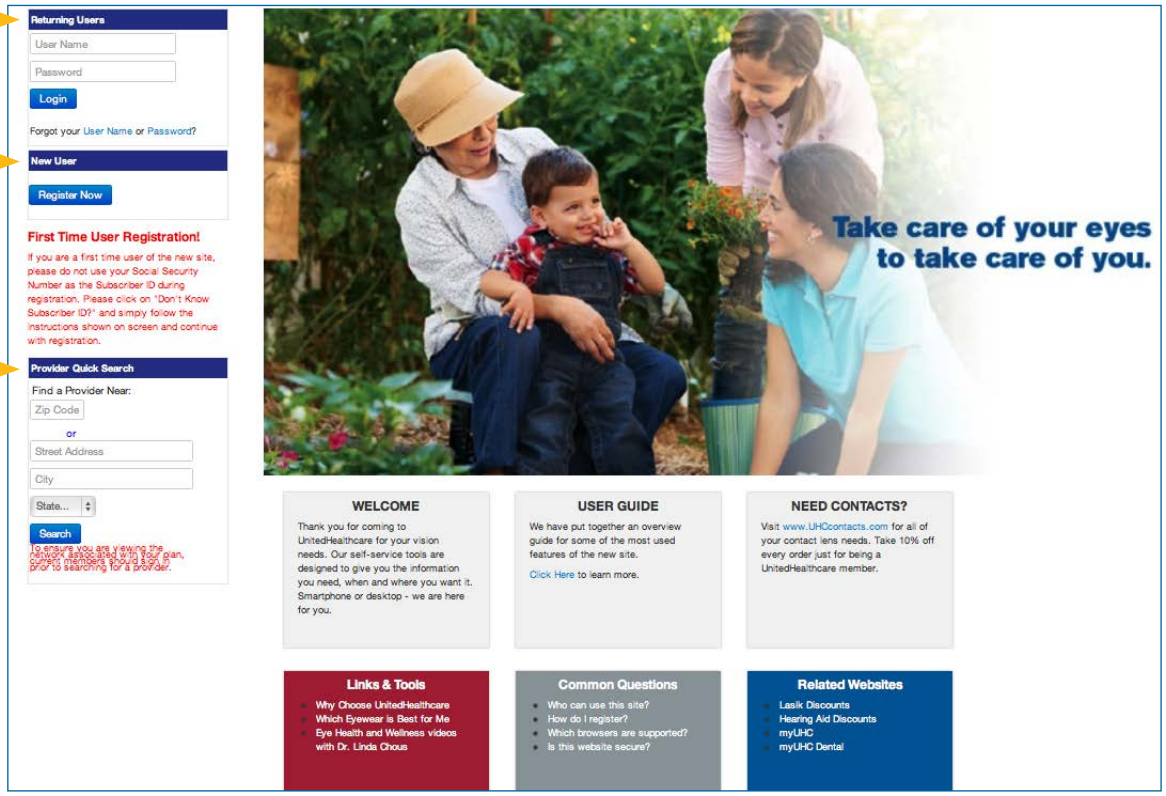
Discover myuhcvision.com

Our easy-to-use self-service member website lets you easily verify your benefits and eligibility, find answers to frequently asked questions, locate a provider, access online offers and services, print a member ID card, and much more.

Members log in here

New Users register here

Find a provider using zip code or city and state



Find information about vision insurance and watch educational videos about keeping your eyes healthy.

Get answers to common questions about using this site

Find links to special offers and other services

"Highest in Customer Satisfaction with Vision Plans, Two Years in a Row"

UnitedHealthcare®

Vision

What you need to know about

Using your Vision Insurance at a Network Provider Location

Now it's easier than ever to use your vision benefits. When you call to schedule an appointment with our vision network provider, simply tell them that you have vision insurance with UnitedHealthcare. You don't even need a vision ID card for your appointment. You only need to give the staff your name and date of birth…it's that simple! The network provider will verify your benefits.

If you'd like to print a vision ID card, visit myuhcvision.com, log in, and choose "Print ID Card". This will generate a PDF document called "How to Use Your Vision Care Benefits". This useful document includes steps to follow for using your vision benefits. Your personalized vision ID card will include your name, Member ID, and your exam and materials co-payment amounts.

All you need for the provider to verify your eligibility with us:

- Last Name
- Date of Birth

You do not need to provide:

- Member or Subscriber ID number
- Social Security Number

If you are unable to print your vision ID card and you would like your unique Member ID number, please feel free to call our **Customer Care Center** at **(800) 638-3120** and they will assist you. The Customer Care Center is available **Monday-Friday** from **8 a.m.–11 p.m. ET** and **Saturday** from **9 a.m.–6:30 p.m. ET**.

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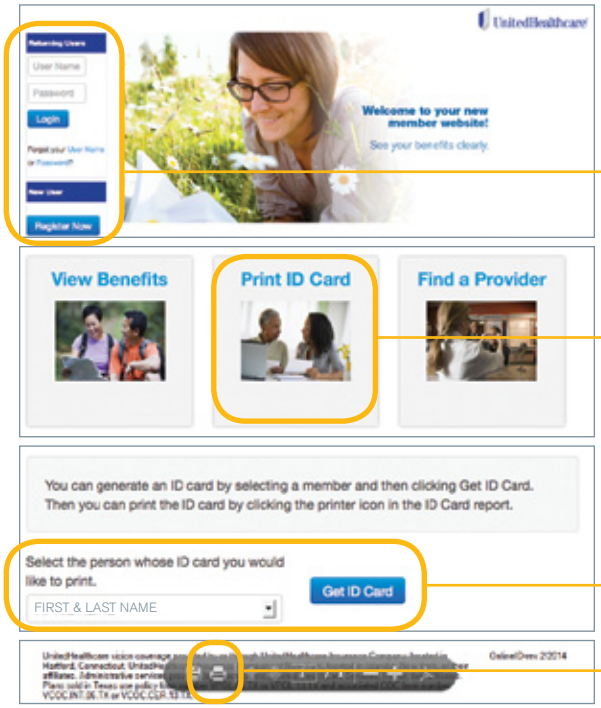
How to print your vision ID card using myuhcvision.com

Thanks to our convenient paperless benefits and claims, **you do not need a member ID card to use your benefits**. However, if you'd like one, you can easily print one.

Your ID card will be personalized with your name, member ID, as well as your exam and materials co-pay amounts.



Steps to print your Vision ID card:

1. Go to **myuhcvision.com**
2. Log in or register. Do not register if you also have medical coverage with UnitedHealthcare.
3. Click on "Print ID Card" If you do not see this option, click on the blue "Select" button next to your plan name.
4. From the drop down menu, select the person whose ID card you would like to print. Click on "Get ID Card."
5. This generates a document with your ID card called *How to Use Your Vision Care Benefits*. Scroll to the bottom of this document. A toolbar will appear; click on the printer icon to print.

Sample Personalized ID Card

UnitedHealthcare®

Member Name: [First, Last]
Member ID: [XXXXXXXXX-XX]
Member Web: www.myuhcvision.com
Customer Service: (800) 638-3120

Vision Identification Card

fold here

Vision Care Benefits
Exam Copay: [$XX.XX]
Material Copay: [$XX.XX]

Submit Out-of-Network Claims to:
UnitedHealthcare Vision Claims Department
P.O. Box 30978
Salt Lake City, UT 84130

Note to Providers:
For more information about this UnitedHealthcare Vision plan, please visit us online at www.Spectera.com or call 1-800-638-3120.

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Vision

Hearing aid discount program saves you money

You now have a cost saving option to improve your hearing. According to the National Institutes of Health, only 20 percent of persons who need hearing aids use them.[1] For many people this is due to the high cost.[2]

As a UnitedHealthcare vision plan member, you can save on high-quality hearing aids when you buy them from *hi HealthInnovations*™. Hearing aids from *hi HealthInnovations* use advanced technology to help you hear and understand speech better.

Three simple steps to better hearing

1. Get a hearing test.
2. Choose a hearing aid from *hi HealthInnovations* by visiting **hiHealthInnovations.com** or call **1-855-523-9355**.
3. Place your order. Use promo code: **myVision** to get the special price discount.

This exclusive program provides

- Premium digital hearing aids at an affordable price, starting at $699[3] each
- Easy-to-use website to help you get started
- Hearing aids are custom programmed for your needs
- Comprehensive program support

It's not just about hearing; it's about health. To find out more go to **hiHealthInnovations.com**. Or call **1-855-523-9355,** Monday through Friday, 9 a.m. to 5 p.m. central time.

UnitedHealthcare®

[1] National Institutes of Health, Oct 2010. http://report.nih.gov/NIHfactsheets/ViewFactSheet.aspx?csid=95

[2] Psychology Today, What I hear, Bouton, May 2013. http://www.psychologytoday.com/blog/what-i-hear/201305/why-we-dont-wear-hearing-aids

[3] There is a separate charge for ear molds, if needed. Pricing effective 1/1/14 and subject to change.

The *hi HealthInnovations*™ hearing program is provided through UnitedHealthcare, offered to existing members of certain products underwritten or provided by UnitedHealthcare Insurance Company or its affiliates to provide specific hearing aid discounts. This is not an insurance nor managed care product, and fees or charges for services in excess of those defined in program materials are the member's responsibility. UnitedHealthcare does not endorse nor guarantee hearing aid products/services available through the hearing program. This program may not be available in all states or for all group sizes. Components subject to change.

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